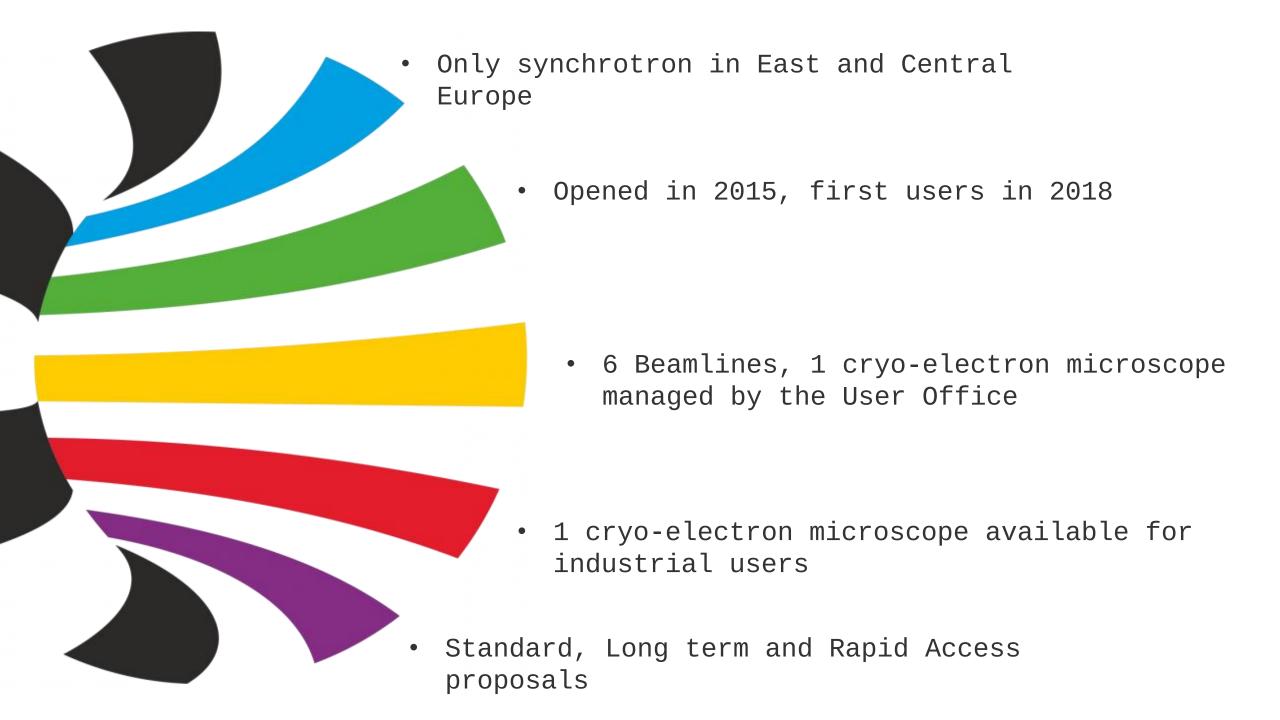
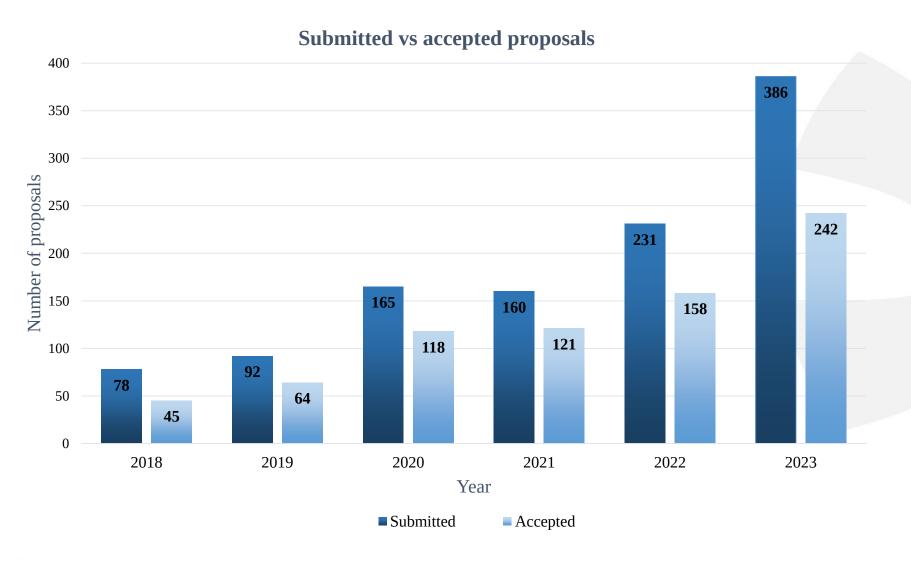


NATIONAL SYNCHROTRON RADIATION CENTRE

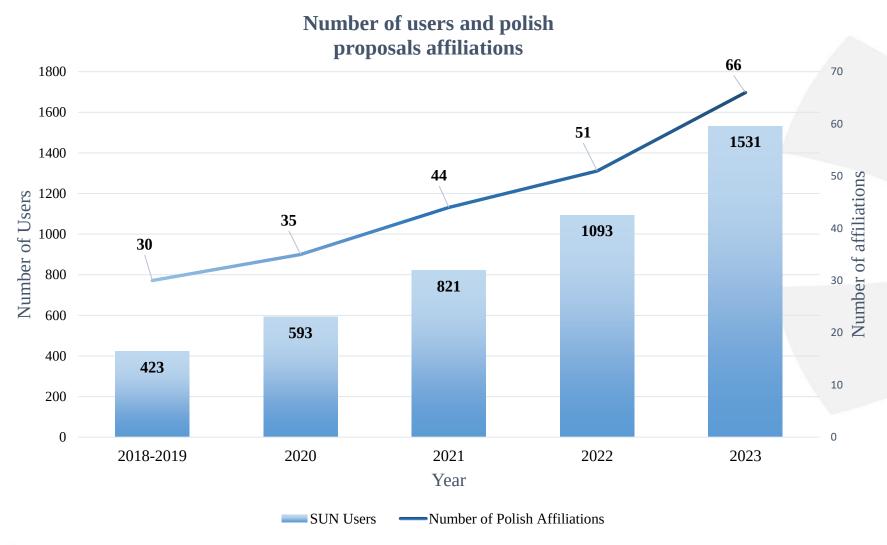


• Opened in 2015, first users in 2018

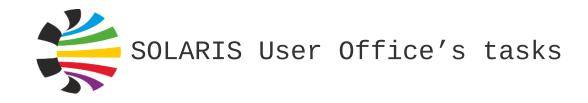




• Opened in 2015, first users in 2018







- Proposal submission evaluation visit report
- Facility access
- Administrating SUN
- User meeting organization
- Gathering publications, masters theses, PhD theses etc.
- Organizing guided visits
- Reporting
- Developing, Communicating and Educating about new procedures





Workingaround not fully developed User Office system.



Industry users not respecting the deadlines.





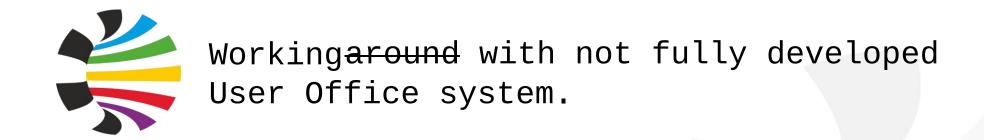
Workingaround not f User Office system. Workingaround not fully developed





Workingarounu w.s... User Office system. Workingaround with not fully developed





The SUN system is fully functional except for: Scheduling system,

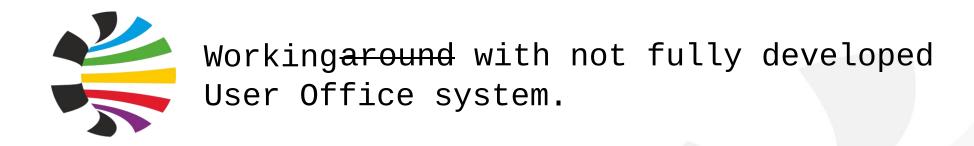
Collaborating groups sample safety,

Mailing system,

Statistiscs and data module,

...





The solution?

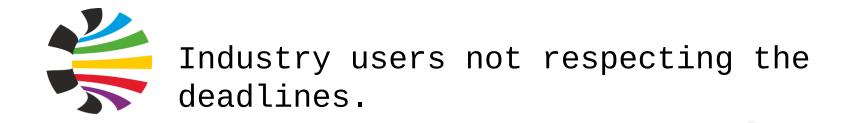
Prioritization

A coordinator setting the schedule of the development tasks

Outside of the User Office but aware of it's needs

Outside of the developer's group but aware of their capabilities





Experiments scheduled 1 day in advance.

Loss of taxpayers' money in case of denying the experiment time.







